

Each WorkBench Includes:

Customer Order Workbench

Displays all open order and line items for each customer along with any shipment transactions that have occurred on the highlighted line item.

Tables Combined:

- Customer
- Customer Orders
- Order Lines
- CO Shipment
- Bills of Lading

Customer Service Workbench

Displays all of the service orders for a particular customer along with all materials, labor and miscellaneous transactions that were posted to the service order.

Tables combined:

- Customer
- SRO
- SRO Materials
- SRO Labor
- SRO Misc. Transactions

Item Workbench

Displays the quantity in inventory for all warehouse and locations by item. All PO, CO, Project and Job History for that item is displayed along with a complete listing of each material transaction.

Tables Combined:

- Locations
- Purchase Orders
- Customer Orders
- Projects
- Jobs
- Material Transactions

Job Workbench

Displays all of the jobs for the highlighted customer along plus all of the Operations and Materials for the Job.

Tables Combined:

- Customer
- Job
- Job Operation
- Materials

FS-Plus Partner Workbench

Displays tasks for which the partner is responsible as well as lists the appointments on which they have been scheduled.

Tables Combined:

- Incidents & Events
- Service Orders
- Operations Line
- Schedules

Project Workbench

Displays a full list of the Project Tasks and Resources (by Customer or Project number) and any shipments detail associated to project material.

Tables Combined:

- Project
- Shipment
- Project Task
- Project Resource

Purchasing Workbench

Displays all of the current Purchase Orders in the system for each Vendor along with the line items and receiving transactions.

Tables Combined:

- Vendor
- Purchase Orders
- Purchase Order Lines
- Item Warehouse

Unit Workbench

Displays Incident Service Orders that have been logged against a specific Unit (Serial) number along with the Customer and Consumer history of the Unit.

Tables combined:

- Unit Master
- Incidents
- SRO
- Consumer History