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Single Source Systems, Inc. Announces New Partnership with Appliance, Inc.

***Utilizing Virtualization Technology Single Source Deploys
New "Service In a Box™" Concept Bundling Service Management-Plus™ With Network Appliance***

Indianapolis, IN – July 30, 2009 – Single Source Systems, Inc., a leading developer of service management software solutions for nearly 25 years, is pleased to announce its new partnership with Appliance, Inc. The relationship between the companies will allow Single Source to deploy its new "Service In A Box™" concept on the patented Appliance network device to provide service-intensive business organizations a unique mechanism to run sophisticated software like the Single Source Service Management-Plus (SM-Plus™) business solution in a matter of hours with full functionality, security and remote access, without taxing information technology (IT) systems or staff.

The Appliance system provides a dramatic reduction of TCO (Total Cost of Ownership) through simplified installation, maintenance and use. SM-Plus on the Appliance system is configured to reduce or eliminate the need for ongoing IT support. Each "Service in a Box" network appliance includes the selected version of SM-Plus Enterprise or Connect, all required Windows licenses, an integrated firewall to ensure security, plus one full year of Appliance's CompleteAssurance™ services all bundled in a single Appliance system. CompleteAssurance provides a daily and fully automatic back-up service, plus free system replacement and a one-day disaster recovery capability.

"It's the perfect marriage of hardware and software with the common objective of reducing cost by eliminating the costly variables of on-site IT resource or upgrades to any of the customer's existing PCs or servers. SM-Plus on an Appliance system is truly an all-in-one solution of Single Source software delivered as a comprehensive package in one network appliance," says Mark Janzen, President and Founder of Appliance Technologies.

(MORE)

SM-Plus Enterprise is an end-to end solution which manages and maintains both company-owned and customer-owned assets. It is equipped and addresses the requirements of the multi-site and multi-warehouse field service and service-centric business environment. It is tailored for the unique needs of the service-intensive organization which manufactures, distributes or services technical or complex, high-value equipment. SM-Plus Enterprise provides highly functional service business process support, including accounting, incident tracking, scheduling and dispatch, wireless mobile field service, work order, warranty and also service contract management. All functions seamlessly integrate to the inherent back-office accounting financials, inventory, purchasing and management reporting functionality of SM-Plus Enterprise – meeting the requirements and streamlining operation of an entire service organization. SM-Plus Connect addresses the needs of a service department in larger organizations by “connecting” to an enterprise resource planning system or legacy business system already in place.

“Together with Applianz, Single Source has an opportunity to bring to market a unique hardware/software bundled solution to those companies requiring additional service bandwidth in their organizations, but who want to keep their internal IT staff lean and focused on more time- and mission-critical projects. The partnership affords both companies the ability to provide sophisticated and automated service software processes in a rather unconventional but very quick and effective way,” commented Tony Petrucciani, Single Source CEO. “This project would have never gotten off the ground without our relationship with Applianz. Both companies are excited to embark on the partnership and also to watch new customers embrace this new solution.”

About Applianz, Inc.

Founded in 2002, Wichita, Kansas, Applianz Technologies, Inc. is a pioneering creator of virtual infrastructure appliances. Applianz has created a proven and patented turnkey solution for software vendors and their customers, including ERP, human resources and medical practice management software. Visit www.Applianz.com for an online demo or call 316-263-4800 for more information.

About Single Source Systems, Inc.

For companies that manufacture, sell, install or service technical or industrial products, Single Source is the solution partner of choice. In addition to developing and supporting service management software for over 500 customers worldwide, Single Source focuses on the total success of their customers – making their businesses easier to manage internally and externally by making it easier for their customers, dealers and suppliers to do business with them. Since 1985, the Company has developed, marketed and supported a powerful line of business software applications including integrated service management systems, ERP extensions, web portals, mobile workforce applications, interface connectivity products and custom developed solutions. Single Source, a Microsoft Gold Certified Independent Software Vendor (ISV), is a two-time winner of the prestigious Inc. 500 fastest growing, privately-held companies in America. For more information about Single Source, visit www.singlesrc.com.

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