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CMS MECHANICAL SERVICES BECOMES 250TH CUSTOMER TO SELECT SINGLE SOURCE SOFTWARE TO IMPROVE SERVICE OPTIMIZATION

Indianapolis, IN and Melbourne, FL – August 16, 2005 – Single Source Systems, Inc. and CMS Mechanical Services, LLC of Melbourne, Florida are pleased to announce that CMS has selected SM-Plus™ as its new enterprise software system. CMS expects SM-Plus to improve operating efficiencies for its nationwide HVACR and facilities management organization.

SM-Plus is an integrated information system that manages and maintains both company-owned and customer-owned assets. SM-Plus provides highly functional service business process support, including purchasing, inventory control, and costing. All functions seamlessly integrate to back-office financial and management reporting.

CMS will use SM-Plus to improve efficiencies of these critical functions:

- Call Center Operations
- Service Scheduling and Dispatch
- Mobile Field Service Calls
- Work Order Review, Approval and Billing
- Sub-contactor Reimbursement
- Service Contracts and Customer-specific Pricing
- Operational and Financial Performance

“Single Source is very excited to recognize CMS as our 250th service management software customer,” said Tony Petrucciani, CEO of Single Source. “We are more excited, however, about entering into a strong strategic relationship with CMS in which we will help their performance by improving the speed, cost and quality of services provided to their customers. Simultaneously, they will help us by providing design input on some key enhancements that will improve our ability to support the critical needs of national sales and service organizations.”

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“We partnered with Single Source because we believe they will be able to provide the right solutions to support our service business software needs. More importantly, they will provide the long-term commitment and flexibility to help us serve the changing needs of our customers,” stated Bob Bull, President of CMS Mechanical Services.

By implementing SM-Plus, CMS Mechanical will be able to gain efficiencies by:

- Streamlining paper-based work order management process
- Reducing time and cost of delivering accurate information to key decision makers
- Improving service contract setup and maintenance processes
- Providing ability to track unit-specific service history information
- Shrinking open service call cycle time
- Simplifying and speeding subcontractor work order approval, invoicing and payment
- Integrating service call and technician location data between SM-Plus and Microsoft MapPoint™

About CMS Mechanical Services

CMS Mechanical Services, headquartered in Melbourne, Florida, is a leading provider of mechanical, electrical, plumbing and facilities management services. The Company's mission is to operate an interactive network linking the customer to CMS service technicians and centralized call centers to generate faster responses, better service work, and timely, accurate administrative and financial reporting. CMS's customer base includes multi-site Fortune 500 customers in the commercial, industrial, retail and hospitality industries nationwide.

About Single Source Systems, Inc.

For companies that manufacture, sell, install or service technical or industrial products, Single Source is the solution partner of choice. In addition to developing and supporting service management software for over 250 customers worldwide, Single Source focuses on the total success of our customers – making their businesses easier to manage internally and externally by making it easier for their customers, dealers and suppliers to do business with them. Since 1985, the Company has developed, marketed and supported a powerful line of business software applications including integrated service management systems, ERP extensions, web portals, mobile workforce applications, interface connectivity products and custom developed solutions. Single Source, a Microsoft Certified Independent Software Vendor (ISV), is a two-time winner of the prestigious Inc. 500 fastest growing, privately-held companies in America.

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