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**SINGLE SOURCE ADDS ENHANCED FUNCTIONALITY TO ITS
SM-PLUS MOBILE™ FOR SERVICE MANAGEMENT PLUS SOFTWARE**
Will Empower Users More Custom Screen Design And Deployment Capabilities

Indianapolis, IN – (November 21, 2008) – Single Source Systems, Inc. recently released the latest version of the Mobile product for its enterprise service management software solution – SM-Plus™.

SM-Plus Mobile v3.1 will better equip field-based engineers and technicians with immediate access to the valuable information required for informed decision making and efficient use of time and resources when providing service and maintenance to customers. New SM-Plus Mobile enhancements will also increase first-call resolution rates and reduce the cost per dispatch.

SM-Plus is an integrated information system that manages and maintains both company-owned and customer-owned assets. SM-Plus provides highly functional service business process support, including incident tracking, scheduling and dispatch, wireless mobile field service, work order management and service contracts. All functions seamlessly integrate to the inherent back-office financials, inventory, purchasing and management reporting functionality of SM-Plus – meeting the needs of an entire service organization.

New notable features available in SM-Plus Mobile v3.1 are:

- Mobile Forms Designer – offers the ability to create and modify both laptop and hand-held devices through a new user editing tool
- Mobile Forms Synchronization – provides quick deployment and automatic synchronization to the remote device of any changes to forms and processes made
- User Extended Tables – provides expandable list of data fields and the ability to extend data structures within the Mobile application
- Click Once Deployment – offers configuration capabilities to automatically check and update latest version of the Mobile application

(More)

“Mobile has become a “must have” for most service-oriented companies who are trying to keep up and surpass the day-to-day pace of their competitors. They must become more efficient and cost effective while working in the field. We continue to reduce the transaction cost and cost per visit by adding new functionality to our existing Mobile product. I think the new features we have included in this latest version of Mobile are a great example of this. The mobile workforce market is exploding and we will continue to match this expansion with more additions to SM-Plus Mobile. This new technology leap frogs our competition enabling our customers to perform at record levels of operation,” commented Tony Petrucciani, CEO, Single Source.

About Single Source Systems, Inc.

For companies that manufacture, sell, install or service technical or industrial products, Single Source is the solution partner of choice. In addition to developing and supporting service management software for over 450 customers worldwide, Single Source focuses on the total success of their customers – making their businesses easier to manage internally and externally by making it easier for their customers, dealers and suppliers to do business with them. Since 1985, the Company has developed, marketed and supported a powerful line of business software applications including integrated service management systems, ERP extensions, web portals, mobile workforce applications, interface connectivity products and custom developed solutions. Single Source, a Microsoft Gold Certified Independent Software Vendor (ISV), is a two-time winner of the prestigious Inc. 500 fastest growing, privately-held companies in America. For more information about Single Source, visit www.singlesrc.com.

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