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**SINGLE SOURCE SYSTEMS, INC. TO BE GOLD SPONSOR  
AT ABERDEEN GROUP, INC. CSO SUMMIT 2009**

**Strong Supporter of Organizations with Growth Initiative in their Service Operations**

Indianapolis, IN – August 4, 2009 – Single Source Systems, Inc., a leading developer of service management business solutions for nearly 25 years, is proud to announce it is a Gold Sponsor of the 2009 Aberdeen Chief Service Officer Summit (CSO) to be held October 8-9 at the Seaport Hotel and World Trade Center in Boston, MA,. The Summit is considered the pre-eminent best practices and networking symposium for service, manufacturing, supply chain and operations executives. One of its primary purposes is to accelerate strategies for post-sales service transformation.

Aberdeen’s Chief Service Officer Summit has a history of offering world-renowned research, best practices, trends, ideas and strategies aiming to help service-centric companies maximize opportunities for performance, savings and growth. The 2009 Summit will once again tap into the proven strategies of best-in-class service organizations. Aberdeen reports that topics will address the entire service cycle, from the call center through field service and depot repair. How companies can improve product quality through the use of analytics and collaboration between service and design teams will be another important topic of the Summit.

Single Source plans to play an integral part of the service business solution information share to attendees during the Summit. “As a Gold Sponsor and service development specialists, our goal going into the Summit is to introduce up and coming and perhaps unique service technologies available, engage in conversation with CSO’s, and educate them on move-forward opportunities they can take advantage of on the service side of their operations. We are very pleased to participate in the Summit event – one that strives to be a resource for companies that demand that their service operation drive to be best-in-class,” comments Tony Petrucciani, Single Source CEO. “This is why we are sponsoring the CSO Summit: we want to support the work of Aberdeen as they provide this valuable learning opportunity for service professionals.”

(MORE)

Single Source will showcase Service Management-Plus™ (SM-Plus™): an integrated information system that manages and maintains both company-owned and customer-owned assets. SM-Plus provides highly functional service business process support, including incident tracking, scheduling and dispatch, wireless mobile field service, work order management and service contracts. All functions seamlessly integrate to the inherent back-office financials, inventory, purchasing and management reporting functionality of SM-Plus — meeting the needs of an entire service organization.

### **About Aberdeen**

Aberdeen Group is the leading provider of fact-based research helping organizations and individuals make better business decisions. Founded in 1988, Aberdeen has earned the reputation as being the "voice that matters" when it comes to understanding the implications and results of process innovation, methodology advancements, technology deployments, and business re-engineering. For more information about Aberdeen Group, visit [www.aberdeen.com](http://www.aberdeen.com).

### **About Single Source Systems, Inc.**

For companies that manufacture, sell, install or service technical or industrial products, Single Source is the solution partner of choice. In addition to developing and supporting service management software for over 500 customers worldwide, Single Source focuses on the total success of their customers — making their businesses easier to manage internally and externally by making it easier for their customers, dealers and suppliers to do business with them. Since 1985, the Company has developed, marketed and supported a powerful line of business software applications including integrated service management systems, ERP extensions, web portals, mobile workforce applications, interface connectivity products and custom developed solutions. Single Source, a Microsoft Gold Certified Independent Software Vendor (ISV), is a two-time winner of the prestigious Inc. 500 fastest growing, privately-held companies in America. For more information about Single Source, visit [www.singlesrc.com](http://www.singlesrc.com).

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